Steps:

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_	My Providers	Account Add	ministration									I	New Provider ?
	Reg ID	Provider	Status	Provider Type	NPI	Medicaid ID	Specialty	DD Contract Number	DD Facility Number	Location	Effective Date	Submit Date	Revalidation Due Date
	T	T	All ~	Т	т	T	All -	T	T	Т	T	Т	T
-	517946	<u>Training</u> <u>Medical</u> <u>Group</u>	Complete	21 - Professional Medical Group	1245585009	9999876	Professional Medical Group				02/09/22	01/25/23	02/09/27

The 1099 information is accessible by the Provider Administrator or by an agent that has been assigned the '1099 information' role by that provider's admin. To access and initiate self-service functionalities, click the hyperlink listed under the Reg ID or Provider name heading.

Note: Instructions for how to assign Agent roles will be listed on Pages 2-3 of this document.

Self-Service functionalities include:

- Remittance Advice
- · Recipient Eligibility
- Claims
- Prior Authorization
- Cost Reports and Rate Setting
- Hospice
- Provider Financials
- Payment Innovation Reports

Locate the Manage Application section in the middle of the page.

Click the '+' icon to expand the Self-Service section





Clicking hyperlinks for the following options will redirect you to the MITS portal to complete the process:

- Remittance Advice
- Recipient Eligibility
- Claims
- Prior Authorization
- Hospice
- Provider Financial Self
 Services (1099 information)



Steps:



A user with an Administrator role can assign users with an Agent role abilities to complete actions for specific providers (Medicaid IDs). If you have an Administrator role, to begin this process, click the **Account Administration** button on your homepage/dashboard.

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From the drop-down menu, select the Medicaid ID of the provider for which you want the Agent to complete actions.

Once a Medicaid ID is selected, the 'Name' line will populate showing you the provider you've selected.

To add a new Agent for this provider, the administrator would click **Add User**.

Medicaid ID:	0000394	~
Name:	Sharon Aaron	
Change admin to:		
	Change Admin	
	No users to activate/de-activate.	*
	No matching records found.	
		*

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Enter the OH|ID user ID (8digit number beginning with a '7') and email address (address linked with OH|ID account) for the Agent you wish to assign actions to.

Click **Save** once details are entered.

User ID*	trainingagent1	
Email Address*	test@test.com	
Confirm Email*	test@test.com	

Steps:

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Select the check box for each action that you want the user with the Agent role to have (*multiple boxes can be selected*)

Note: An agent needs to have the '1099 Information' role assigned in order to be able to access that information in PNM.

Press **Save** to confirm your changes. The Agent will now have access to view the 1099 information once they select the provider on their dashboard.

De-activate De-activate Agent Role agent1 Hospital Contact	eactivate User		
Agent Role agent1 Hospital Contact		De-activate	
Agent Role agent1 Hospital Contact			
Hospital Contact Hosp Cost Report Upload Hospice Enroll Search Hospice Enroll Maintenance Prior Authorization Submit Prior Authorization Search Eligibility Claim Search Claim Submission Itop Information View Remittance Advices	gent Role	agent1	
Hosp Cost Report Upload Hospice Enroll Search Hospice Enroll Maintenance Prior Authorization Submit Eligibility Claim Search Claim Submission View Remittance Advices	ospital Contact		
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